

The Accurate Calculations Guarantee program can only currently be used for 2020 tax returns that are filed in 2021. Any claims submitted for prior year tax returns will be automatically denied since the due dates for those claims have passed.

Accuracy Guarantee Claim Form

If the IRS and/or applicable state tax authority impose(s) penalties and/or interest on you due to a Credit Karma Tax calculation error, Credit Karma Tax will reimburse you for the penalties and/or interest that you paid to them in the form of gift card(s) up to a maximum of \$1,000. For details and eligibility, [please review our program terms](#).

Please complete and mail this form with your claim package.

First Name : _____

Last Name: _____

Email associated with your Credit Karma Tax account: _____

Date of Birth: _____

Street Address: _____

Street Address (2): _____

City: _____ State: _____ Zip Code: _____

Summary of reason for assessment notice: _____

Phone Number (optional): _____

Please note that an Accuracy Guarantee claim must be accompanied by the following documents:

- This Credit Karma Tax Accurate Calculations Guarantee Claim Form (all sections must be filled in);
- Copy of the first penalty and/or interest assessment notice from the IRS and/or state tax authority;
- Proof that you paid the penalty and/or interest; and
- Any other relevant information Credit Karma Tax reasonably requests.

Mail this claim form and all required documents to:

Credit Karma Tax, Inc.
Accuracy Guarantee Claims
P.O.Box 49264
Charlotte, NC 28277

To ensure your claim is processed in a timely fashion, please make sure that your claim meets the following conditions:

- You received an assessment notice from the IRS or state tax authority for a return you filed with Credit Karma Tax;
- Your assessment notice has penalties and/or interest assessed due to a calculation issue;
- You're filing your claim within 60 days of the first assessment notice (we'll only reimburse penalties and interest on the first notice received, not on subsequent notices);
- The penalties and/or interest assessed on your notice can't be attributed to incorrect data provided for tax preparation, data entered without taking tooltip information into account or for positions taken by the member that are contrary to the law;
- **You're filing this claim before 12/15 of the year the return was filed (for tax year 2020 returns, this means you are filing this claim by 12/15/2021).**

Other recommended actions:

- You should pay the penalties and interest on your assessment notice as soon as you can. Credit Karma Tax won't pay the tax authority directly on your behalf.
- You're still responsible for the tax owed on your return/notice.
- You should respond to the IRS or the state taxing authority with any information requested as soon as possible.